Message

From: ServiceDesk v11 Notification [NoReply@noreply.com]

Sent: 5/2/2011 11:13:32 AM

To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-

01/cn=Recipients/cn=James.Hanchett]

Subject: Incident 719009 Created

Incident 719009 Initial.

Assigned to:

Customer: Hanchett, James L

Description: WMH - VISIT - James called because the network at WMH has been down all weekend and they are

not able to do anything.

413-545-2607

Customers, click on the following URL to view Incident:

If you have any further questions please contact the Customer Service Center at: 617-624-5877

Note: This is an auto-generated notification from the EOHHS Service Desk application. Please do not reply to this email.